

QUALITY POLICY

At **MAGELLAN PROJECTS PTY LTD** we take pride in creating the highest quality and enduring buildings. With our highly experienced team, we have full control over the entire process and always deliver to the highest industry standards. Our commitment to quality is to:

- Understand both current and future customer needs, meeting their requirements and exceeding their expectations.
- Meet regulatory and legislative requirements.
- Use a process approach to achieve a more efficient, effective outcome.
- Strive to achieve continual improvement across all aspects of our Management System.
- Make decisions relating to our Management System following an analysis of relevant data from measurement and monitoring of our processes and information.
- Develop mutually beneficial relationships with our external providers to enhance the ability for all to create value.
- Undertake risk management processes in all areas that may impact our customer's expectations, or our products and services.
- Develop our employees through training and skill development, the sharing of knowledge and information.

Resources of all types commensurate with the company's emphasis towards quality will be made available to create and maintain a working environment in which people are fully involved in achieving our objectives and targets.

MAGELLAN PROJECTS PTY recognise that people are the essence of any good business and their full involvement and support of the Quality Management System enables their abilities to be used for mutual benefit.

Where **MAGELLAN PROJECTS PTY LTD** does not have the necessary in-house knowledge or expertise to enable it to meet its quality objectives, **MAGELLAN PROJECTS PTY LTD** will ensure that advice and guidance are obtained from competent professionals.

Senior Managers and Supervisors will be responsible for the implementation of all matters of quality with the employees under their control.

All employees will be expected to demonstrate a willingness to embrace high quality work practices and a safe working environment.

Education/training of all employees on quality of product and process is a natural course of employment and all employees will be encouraged to embrace this concept.

This policy is but an outline of the commitment which this company places on quality within the workplace, but this commitment from all concerned is necessary for high quality to be achieved and maintained.

MAGELLAN PROJECTS PTY LTD



Mark Graham
Director, 1st September 2025